

Limitless ONE 2027
Delegate Terms and Conditions

Your ticket remains the property of Limitless and is a personal revocable license that may be withdrawn

Limitless is a department of Elim Foursquare Gospel Alliance (Elim) which is a registered charity in England and Wales no. 251549 and in Scotland no. SC037754.

1) Your ticket remains the property of Limitless and is a personal revocable license which may be withdrawn, and admission refused at any time upon refunding the printed purchase price. Any unacceptable behaviour likely to cause damage, nuisance or injury shall entitle Limitless or the owners of the venue to eject you from the event.
2) Tickets close

   Tickets close on 19 February 2027 at 11:59pm.
3) In some locations, tickets may be exchanged for wristbands to allow access to the event.
   Wristband passes will be available for collection on arrival at Limitless ONE. Where group bookings have been made, passes may only be collected by the group leader or other designated person. Passes will only be supplied on receipt of your tickets or booking confirmation.
4) Tickets sold on the door to any Limitless ONE event shall be at the advertised value on the Limitless bookings system. Please be aware that this may be more than the advertised ticket price as a booking fee may be applied.
5) When a booking is made the group leader assumes sole responsibility for the overall care for all delegates (leaders and young people) in their group, including all travel arrangements.
   Limitless, or any agent acting on their behalf, accepts no responsibility for any personal property, the general care, travel and accommodation arrangements for delegates except that which is implied by the aims or terms and conditions of the event.
6) Limitless reserves the right to cancel bookings which it reasonably suspects to have been made fraudulently.

7) For information about a booking, contact us at events@limitlesselim.co.uk, quoting your order number given to you at the conclusion of placing the order. Alternatively, you can call us on 01684 588 943.

8) It is your responsibility to check your booking; mistakes cannot always be rectified at a later date.

9) It is the responsibility of the customer to inform Limitless of any change of address, contact phone number or email address after booking. Please note that our preferred method of contact about guest bookings is by email, so care should be taken to provide a current, valid email address.

10) Once purchased, tickets will only be refunded in extenuating circumstances. The decision of Limitless regarding what will be considered as extenuating circumstances will be final. Should a ticket holder wish to seek a refund they should notify Limitless events at events@limitlesselim.co.uk in writing immediately. The date of receipt will be the date on which any refunds are based. Please note that Limitless booking office will confirm they have received your request for cancellation. Should you not receive confirmation, this will mean that your email or letter has not been received and therefore you will not be entitled to any refund.

11) Subject to point 9, any refunds made will be issued as follows:
Up until 31 January 2027 – 100% - £1 admin fee
From 1 February 2027 – No refunds available

12) While we try and ensure that all prices on our website are accurate, errors may occur. If we discover an error in the price of the tickets you have ordered, we will inform you as soon as possible and give you the option of reconfirming your order at the correct price (and credit or debit your account as applicable) or cancelling your order. If we are unable to contact you, you agree that we may treat the order as cancelled. If you choose to cancel after you have already paid the incorrect ticket price for the tickets, you will receive a full refund from us.

13) If paying by bank transfer, payment must be made before the stated date listed on the invoice. Limitless reserves the right to charge interest at the standard rate (currently 8% + Bank of England base rate).
If you have made advantage of a price discount or discount code, full payment must be made before the end of the price cut off. If full payment is not made, any remaining unpaid tickets will incur the increased cost of the tickets.

14) Should the event be cancelled due to unforeseen circumstances ticket holders will be offered tickets at a rescheduled event (subject to availability) up to the face value of the tickets or if the ticket holder is unable to attend the rescheduled event or the event is not rescheduled, a refund. Refunds for tickets purchased prior to the date of the original event will be given up to their face value. In order to claim your refund, please apply in writing to the Limitless office stating your booking number at events@limitlesselim.co.uk. You must comply with any other reasonable instructions of Limitless. For accounting purposes, any claim must be received within 28 days from the date of the cancelled event. This does not affect your statutory rights. Please note, in the event of Limitless ONE being cancelled or postponed, Limitless cannot be held responsible for any costs incurred by the customer for travel, accommodation or any other related service.

15) Tickets are sold subject to Limitless having the right to alter or vary the programme due to events or circumstances beyond its reasonable control without being obliged to refund monies or exchange tickets.

16) The venue may on occasion have to conduct security searches to ensure the safety of our guests.

17) Consent to photo and video publication: Images and video footage will be taken from the event and all delegates consent to their image being used by their attendance. Images may appear in our printed publications, on our website, or both. The child/children's name will not appear in the publications or on the website.

Please note that websites can be seen throughout the world, and not just in the United Kingdom, where UK law applies.

Conditions of use:
We will not include details or full names of any person in an image on a website, or in printed publications. We will not include personal e-mail/postal addresses/telephone/fax numbers/social media account handles on our website or in printed publications. We may use group images with very general labels, such as “youth enjoying social activities” or “young people at our event”.

If someone in your group cannot appear in public photos or videos, please contact the Limitless offices.

18) Limitless accepts no responsibility for the loss of or damage to any personal property.
19) Deposits paid for Limitless ONE are non-refundable.
20) Nothing in these terms and conditions seeks to exclude any liability of Limitless for death or personal injury caused by its negligence, fraud other types of liability which cannot by law be excluded or limited.
21) Limitless may enforce these terms in accordance with the provisions of the Contracts (Rights of Third Parties) Act 1999 (the "Act"). Except as provided above, this agreement does not create any right enforceable by any person who is not a party to it under the Act, but does not affect any right or remedy that a third party has which exists or is available apart from that Act.
22) All of these terms and conditions are governed by English Law and any disputes arising out of any transaction with Limitless (Elim Foursquare Gospel Alliance) are subject to the exclusive jurisdiction of the English Courts.

Limitless Elim Office, Elim International Centre, De Walden Road, West Malvern, WR14 4DF

01684 588943

events@limitlesselim.co.uk

limitlesselim.co.uk/ONE

Elim Foursquare Gospel Alliance is a registered charity 251549 (England) and SC037754 (Scotland)